

YOUR HOME IS THE CHIMNEY SWEEPERS WORKPLACE

The chimney sweep depends on your help to be able to do their job. To keep costs down, it is good if the chimney sweep has access to the announced day and time. For return visits to properties that cannot be swept on the planned day and time, an extra cancellation fee is charged according to the sweeping rate. When you are notified that sweeping will be performed, it is a good idea to help with the following things before the sweeper arrives:

- Set up a ladder. The property owner is responsible for ensuring that ascent and movement of the roof can take place in a safe manner (including ladders clean from snow and ice). Therefore, check that the ladders on the roof are safe and that anti-slip protection is fitted at the eaves next to the roof ladders, so that the ground ladders cannot slide sideways. In winter, it is good if it is shoveled up to the ground steps.
- Move carpets and furniture away and cover fragile surfaces and floors up to and around the fireplace.
- Make sure there is plenty of space around what is to be sooted. Remove fragile items around the fireplace.
- Put out some newspapers by the fireplace and bring out a non-combustible vessel with a lid, to put the soot in.
- During a fire protection inspection, the entire flue is checked, both externally and internally. This means that even ev. wind must be available at the inspection as well as all other spaces through which the chimney passes.

ALSO REMEMBER THAT:

- Wood and pellet-fired boilers must be extinguished and cooled in order for sooting to be carried out. This of course also applies to other fireplaces such as wood burning stoves, tiled stoves, wood stoves, etc.
- Report a change in fuel type or equivalent measure that affects the sooting deadline as soon as possible. This also applies if you stop firing or before you start firing again.
- At ev. relocation or change of ownership of property, please notify the chimney sweep office of this!

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